# **Best Practices Guide**

On-Premise Deployment



#### **Technical Specs**

Supported Platforms	<ul> <li>Microsoft Windows 7, 8 and 10 (32-bit and 64-bit)</li> <li>Microsoft Windows Server 2008, 2012, 2016 and 2019</li> <li>Linux Os</li> <li>Mac Os</li> </ul>	
Sessions	Stand-alone workstation / server Terminal server (RDS)	
Load	Approximately 50 MB – 100 MB memory and 1-5% CPU utilization,depending on user activity and screens.	
Visibility Mode	Stealth or Visible	
Deployment	Silent MSI Installer     Deployment via Group Policy	
Bandwidth	Approximately 30 kbps upstream depending on users activity and screens.	
Offline Storage	Empmonitor also records activities offline and saves all data locally.  This helps in case of network breakdown to upload the data of activities done during network breakdown period to the server.	

#### **Primary Server Requirements**

Deployments for concurrent users under 1000, in most cases, be hosted on one all-inclusive server. As per the below-mentioned table, the CPU and the system memory should be provided based on the expected number of concurrent monitoring sessions:

RAM/CPU Requirements	Users	Server Requirements
● RAM: 24 GB ● CPU: 16 cores	Up to 1, 000	1 EmpMonitor App Server (VM)
<ul><li>RAM: 16 GB</li><li>CPU: 8 cores</li></ul>	Up to 500	1 EmpMonitor App Server (VM)
RAM: 6 GB     CPU: 4 cores	Up to 100	1 EmpMonitor App Server (VM)

<ul><li>RAM: 24 GB</li><li>CPU: 16 cores</li></ul>	Higher Deployments:	1 EmpMonitor App Server (VM) per 1,000 users
<ul><li>RAM: 32 GB</li><li>CPU: 16 cores</li></ul>	1,000 users or more	1 EmpMonitor Database Server (VM)

#### **OCR Server Requirements**

CPU/RAM Requirements	No of Users	Server Requirements
<ul><li>CPU: 4 cores</li><li>RAM: 8 GB</li><li>Disk: 100 GB</li></ul>	Larger Deployment	1 OCR Database Node
<ul> <li>CPU: 16 cores</li> <li>RAM: 16 GB</li> <li>Disk: 24 GB</li> </ul>	200+ users	1 OCR Mining Node per 200 users

<ul><li>CPU: 4 cores</li><li>RAM: 8 GB</li><li>Disk: 100 GB</li></ul>		1 OCR Database Node
<ul><li>CPU: 16 cores</li><li>RAM: 16 GB</li><li>Disk: 24 GB</li></ul>	Less than 200 users	1 OCR Mining Node

**Tooltip** - Adjust your storage requirements when you add or remove recorded data over time.

Check out the section below to gain complete insights of the storage requirements.

#### **Storage Requirements**

Primary Storage	The virtual appliance EmpMonitor comes with 24 GB of primary volume. This volume contains the application and database on the EmpMonitor Server.This volume may be increased in size at a later point in time.
Screenshot Storage	Approximately 1 GB for screenshots taken every 1 minute for a period of 200 hours (8 Hours * 25 Working Days)
Updates	Updates are manually applied to server

Integrations	Storage
	O Google Drive
	<ul><li>Amazon S3 (Upcoming)</li></ul>
	<ul> <li>Microsoft Onedrive (Upcoming)</li> </ul>
	<ul> <li>Projects and Tasks Management</li> </ul>
	<ul> <li>Zoho Projects (Upcoming)</li> </ul>
	O Trello (Upcoming)
	● LDAP

## **Agent Requirements**

Platforms Supported	<ul> <li>Microsoft Windows 7, 8 and 10 (32-bit and 64-bit)</li> <li>Microsoft Windows Server 2008, 2012, 2016 and 2019</li> <li>Linux Os</li> <li>Mac Os</li> </ul>
Meetings/sessions	Stand-alone workstation / server     Terminal server (RDS)
Visibility	Stealth or Visible
Load	Approximately 50 MB – 100 MB memory and 1-5% CPU utilization,depending on user activity and screens.
Deployment	Silent MSI Installer     Deployment via Group Policy
Bandwidth	Approximately 30 kbps upstream depending on users activity and screens.
Offline storage	EmpMonitor also records activities offline and saves all data locally. This helps in case of network breakdown to upload the data of activities done during network breakdown period to the server.
Updates	Auto updates available which checks for the new version and applies to the agent when the system restarts.

### **Pre-Requirements**

EmpMonitor Server Image  EmpMonitor Licence Key	Provided by EmpMonitor on the Knowledge base section, or contact our tech support support@empmonitor.com
Available IP Address	Supplied by you.
Virtualization Environment	EmpMonitor supports the following virtualization platforms in production:  • VMware ESXi 6 and later  • XenServer 6.5 and later  • Hyper-V